



## RESOURCE GUIDE

PD 4: New River Valley. Counties of Giles, Montgomery, Floyd, and Pulaski. City of Radford.

This listing of agencies and programs is grouped according to the services they provide. It is **not all inclusive**, nor does it list all the services provided by any agency. For more information dial 2-1-1 or 1-800-230-6977. **IF FACED WITH AN EMERGENCY, DIAL 911 OR YOUR LOCAL POLICE DEPARTMENT.**

### ABUSE & NEGLECT OF ADULTS

NRV Elder Abuse.....(866) 260-4417  
 DSS Floyd County.....(888) 832-3858  
 DSS Giles County.....(540) 726-8315  
 DSS Montgomery Co.....(540) 382-6990  
 DSS Pulaski County.....(540) 980-7995  
 DSS Radford City.....(540) 731-3663

### ABUSE & NEGLECT OF CHILDREN

VA Child Abuse Hotline.....(800) 552-7096  
 Prevent Child Abuse, VA.....(800) 244-5373  
 DSS: Floyd County.....(888) 832-3858  
 DSS Giles County.....(540) 726-8315  
 DSS Montgomery Co.....(540) 382-6990  
 DSS Pulaski County.....(540) 980-7995

### CLOTHING

Giles Co Christian Mission.....(540) 921-3006  
 NRV Community Action.....(540) 921-2146  
 Radford Clothing Bank.....(540) 633-5050

### CONSUMER PROTECTION

Better Business Bureau.....(540) 342-3455  
 Identity Theft.....(540) 562-3570  
 VA Sr. Medicare Patrol\*.....(800) 938-8885

### CRISIS INTERVENTION / PREVENTION

RAFT Crisis Hotline.....(540) 961-8300  
 Creative Family Solutions.....(540) 381-3940  
 Fam Violence & Sex Ass't.....(800) 838-8238  
 Suicide Hotline:  
 English.....(800) 273-8255  
 Spanish.....(800) 784-2432

### DISABILITY SERVICES

Alzheimer's Association.....(800) 272-3900  
 NRV Community Services.....(540) 921-3203  
 FREE (Rehab Equipment).....(540) 777-4929  
 Dept of Aging & Rehab.....(540) 204-9725  
 NRV Agency on Aging.....(540) 980-7720

### DOMESTIC VIOLENCE

LGBTQ Partner Abuse\*.....(866) 356-6998  
 Victim/Witness Assistance.....(540) 731-3623  
 Domestic Violence Hotline\*.....(800) 838-8238  
 Blue Ridge Counseling.....(540) 731-9040  
 Women's Res. Ctr - NRV.....(540) 639-1123

### EDUCATION

Floyd County Public Schools.....(540) 745-9400  
 Giles County Public Schools.....(540) 921-1421  
 Montgomery Co. Public Schools.....(540) 382-5100  
 Pulaski County Public Schools.....(540) 994-2550  
 Radford City Public Schools.....(540) 731-3647  
 NRV Community College.....(540) 674-3642

### EMPLOYMENT SERVICES

Goodwill of the Valleys.....(540) 581-0620  
 Radford Workforce Center.....(540) 831-5980  
 NRV Community College.....(540) 674-3642  
 Veterans' Employment Services.....(800) 827-1000

### EX-OFFENDER REENTRY

NRV Community Action.....(540) 921-2146  
 Probation NRV.....(540) 381-7136  
 Pulaski Dept of Juvenile Justice.....(540) 980-7735

### FINANCIAL ASSISTANCE

NRV Community Action.....(540) 921-2146  
 Salvation Army NRV Corps.....(540) 394-1037  
 Social Services: Floyd County.....(540) 745-9316  
 Social Services: Giles County.....(540) 726-8315  
 Social Services: Montgomery Co.....(540) 382-6990  
 Social Services: Pulaski County.....(540) 980-7995  
 Social Services: Radford City.....(540) 731-3663

### FINANCIAL COUNSELING

AARP Foundation.....(888) 687-2277  
 Clear Point Credit Counseling.....(877) 877-1995  
 Money Management International.....(866) 490-9439  
 Nat'n'l Fnd. for Credit Counseling.....(800)388-9439

### FOOD

Blacksburg Interfaith Food Pantry... (540) 951-8134  
 Radford Worship Center.....(540) 639-6287  
 Giles Co. Christian Mission.....(540) 921-3006  
 Shawsville Lay Ministerial Assoc. ....(540) 268-2756  
 Spiritual Roots Comm. Food Bank.. (540) 381-5500  
 NRV Community Action.....(540) 921-2146

### HEALTH / MEDICAL

Affordable Denture Care.....(800) 336-8873  
 Bland Co. Med Clinic (Bland-Giles). (276) 688-4336  
 Community Health Center of NRV ..(540) 381-0820  
 Free Clinic of Pulaski County.....(540) 980-0922  
 Radford Worship Center.....(540) 639-6287  
 Floyd County Health Dept.....(540) 745-2142  
 Giles County Health Dept.....(540) 235-3135  
 Montgomery Co. Health Dept.....(540) 585-3300  
 Pulaski County Health Dept.....(540) 440-2188  
 Radford City Health Dept.....(540) 267-8255

### HOUSING

Housing Connections.....(540) 921-1392  
 Habitat for Humanity NRV.....(540) 381-1144  
 Community Housing Partners.....(540) 980-0992  
 Foreclosure Counseling.....(800) 842-2610

### HOUSING—Rehab / Repair

Community Housing Partners.....(540) 980-0992  
 SERCAP.....(540) 345-1184  
 USDA Rural Development.....(276) 228-3513

### LEGAL SERVICES

NRV Agency on Aging.....(540) 980-7720  
 SWVA Legal Aid Society.....(540) 382-6157  
 VA Lawyer Referral Line.....(800) 552-7977  
 VA Legal Aid.....(866) 534-5243

### MEDICATION (see also Health / Medical)

Partnership for Prescription\*.....(888) 477-2669  
 VA Drug Card.....(866) 413-9778  
 Tri-Area Comm. Health Center.....(540) 745-9290

### MENTAL HEALTH & SUBSTANCE ABUSE

NRV Community Services.....(540) 961-8300  
 Carilion CONNECT.....(800) 284-8898  
 Braley & Thompson.....(540) 731-0360  
 Creative Family Solutions.....(540) 381-3940  
 Strengthening Our System.....(540) 585-4078  
 Lewis-Gale Clinic – RESPOND.....(800) 541-9992

### PARENTING / PREGNANCY

NRV Cares.....(540) 381-8310  
 Floyd County Health Dept.....(540) 745-2142  
 Giles County Health Dept.....(540) 235-3135  
 Montgomery County Health Dept....(540) 585-3300  
 Pulaski County Health Dept.....(540) 440-2188  
 Radford City Health Dept.....(540) 267-8255

### REFUGEE & IMMIGRATION

Citizenship & Immigration Services.....(800) 375-5283  
 Commonwealth Catholic Charities.....(540) 342-0411

### SENIOR SERVICES

New River Valley Agency on Aging.....(540) 980-7720  
 AARP Foundation.....(888) 687-2277  
 Alzheimer's Association.....(540) 345-7600

### TAX PREPARATION

AARP Foundation.....(888) 434-7598  
 Earned Income Tax Credit.....(800) 906-9887  
 NRV Community Action.....(540) 921-2146  
 US Internal Revenue Svcs\*.....(800) 829-1040  
 Giles County Gov't Services.....(540) 921-3321

**TRANSPORTATION**

NRV Comm. Action ..... (540) 921-2146  
LogistiCare. .... (866) 386-8331  
Blacksburg Transit. .... (540) 961-1185  
Valley Metro. .... (540) 982-0305  
RIDESolutions. .... (540) 342-9393

**VETERANS**

NRV Comm. Action ..... (540) 921-2146  
LogistiCare. .... (866) 386-8331  
Blacksburg Transit. .... (540) 961-1185  
Valley Metro. .... (540) 982-0305  
RIDESolutions. .... (540) 342-9393

\* Multi-lingual capabilities